



SIT30622 Certificate III in Hospitality

What will I learn?

This qualification provides the essential knowledge and skills required to undertake roles within the hospitality industry. You will learn about a variety of topics from working with others, working safely and hygienically, coaching others, communicating effectively with customers, serving alcohol responsibly, responsible gambling practices and sourcing and presenting information.

This qualification is a great way to progress your career within hospitality or help you on your way to further study within hospitality.

Where will it lead me?

This nationally recognised qualification is at a **Certificate III level**, which prepares you with the skills and knowledge to undertake positions in various hospitality settings where you demonstrate discretion and judgement, work with some independence and under limited supervision.

What is involved?

This qualification has 15 units in total (6 core and 9 electives), and there are no pre-requisites to undertake this qualification.

Course Duration

The qualification will take between 12 to 24 months to complete.

Delivery and Assessment

The qualification will be delivered through a mixture of classroom delivery (theory) and industry delivery (practical).

Materials and Resources

All workbooks, assessments, equipment, facilities and resources to complete the qualification will be supplied or provided to participants.

Cost

Fee for Service or Certificate 3 Guarantee subsidy **

** Some learners may be able to receive a training subsidy from the Queensland Government to undertake this qualification which is delivered by an RTO who is approved as a Skills Assure supplier (SAS). For more information on training subsidies and eligibility criteria please visit <https://desbt.qld.gov.au/training/training-careers/incentives/certificate3> or <https://desbt.qld.gov.au/training/providers/funded/userchoice> .





Example of the Units of Competency offered.

Core units (Mandatory)

- SITHIND006 Source and use information on the hospitality industry*
- SITHIND008 Work effectively in hospitality service*
- SITXCCS014 Provide service to customers*
- SITXCOM007 Show social and cultural sensitivity*
- SITXHRM007 Coach others in job skills*
- SITXWHS005 Participate in safe work practices*

Elective units

- SITXFSA005 Use hygienic practices for food safety*
- SITHFAB021 Provide responsible service of alcohol*
- SITHFAB024* Prepare and serve non-alcoholic beverages*
- SITHFAB025* Prepare and serve espresso coffee*
- SITHGAM022 Provide responsible gambling services*
- SITXCCS010 Provide visitor information*
- SITXCOM006 Source and present information*
- BSBSUS211 Participate in sustainable work practices*
- BSBCMM211 Apply communication skills*

** Pre-requisite unit is SITXFSA005 Use hygienic practices for food safety*

Other elective units are available which cover hospitality areas such as Accommodation, Administration, Customer service, Cookery, Food and Beverage and Gaming. Please discuss your individual requirements with our team.

More information?

To enquire about this qualification, please contact Administration on 07 3239 0656 or admin@smartskill.com.au



**NATIONALLY RECOGNISED
TRAINING**

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