



SIT30122 Certificate III in Tourism

What will I learn?

This qualification provides the essential knowledge and skills required to undertake roles within the tourism industry. The qualification will cover areas such as tour operations, tour co-ordination and delivery, marine tourism, customer service, sales, food and beverage and sustainability.

Where will it lead me?

This qualification provides a pathway to work in many tourism industry sectors and for a diversity of employers including tour operators, inbound tour operators, visitor information centres, attractions, cultural and heritage sites, and any small tourism business.

What is involved?

This qualification has 15 units in total (4 core and 11 electives) and there are no entry requirements for this qualification.

Course Duration

The qualification will take between 12 to 24 months to complete.

Delivery and Assessment

Depending on the units of competency chosen, there will be a mixture of classroom delivery (theory) and venue/ industry delivery (practical).

Materials and Resources

All workbooks, assessments, equipment, facilities and resources required to complete this Qualification will be supplied to participants.

Cost

This qualification is provided under a Fee for Service arrangement.





Example of the Units of Competency offered

Core units (Mandatory)

- SITTIND003 Source and use information on the tourism and travel industry*
- SITXCCS014 Provide service to customers*
- SITXCOM007 Show social and cultural sensitivity*
- SITXWHS005 Participate in safe work practices*

Elective units

- SITTTVL001 Access and interpret product information*
- SITTTVL003 Provide advice on Australian destinations*
- SITTTVL004 Sell tourism products or services*
- SITTTVL005 Prepare customer quotations*
- SITXCCS010 Provide visitor information*
- SITHFAB021 Provide responsible service of alcohol*
- SITHFAB024* Prepare and serve non-alcoholic beverages*
- SITHFAB025* Prepare and serve espresso coffee*
- SITHGAM022 Provide responsible gambling services*
- SITXFSA005 Use hygienic practices for food safety*
- SITHCCC006 Prepare appetisers and salads*

Other elective units are available which cover hospitality areas such as Administration, Customer service, ICT, Finance, Food and Beverage and Gaming. Please discuss your individual requirements with our team.

More information?

To enquire about this qualification, please contact Administration on 07 3239 0656 or admin@smartskill.com.au

Version 1.0 23/05/2023
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